

## Our Pricing- How Does the Sliding Scale Work?

- **Who is eligible?** Everyone. We won't ask for your income information. Unfortunately, we can't provide care for folx with Medicare due to federal laws. [Click here](#) to find options with Medicare.
- **What do the visits actually cost?** The actual cost to QueerDoc is in the middle of the sliding scale. Meeting our costs allow us to continue services and adequately compensate our team.
  - The suggested prices (which meet our costs):
    - Adult Intake \$400
    - Adult Follow-up \$250
    - Adolescent Intake Visits \$600
    - Adolescent Follow-Up Visits \$400
  - The lower end of the sliding scale is under our cost and allows more access to care.
  - When you pay the upper end of the sliding scale (over the cost), you help support the care of other gender diverse folx!
- **What do I pay? You decide**—pay anywhere within the range listed for the service you choose. Sliding scales support economic justice and community care by allowing us to care for each other and recognize that financial security changes over time. The scale below may help you decide what to pay. If you are using Honeybee Pharmacy, the **cost of prescriptions must also be paid at the time of the visit.**



\* **Basic Needs** include food, housing, health care, and transportation.

\*\* **Expendable Income** might mean you are able to buy coffee or tea at a shop, go to the movies or a concert, buy new clothes, books, and similar items each month, etc.

*Image adapted from the work of Alexis J. Cunningham.*



- **How do I pay?** Payment information is collected in our secure patient portal prior to your first medical visit. You can pay with a debit, credit, HSA, or FSA card.
- **When do I pay?** Payment is due at the time of service- you will be asked about your sliding scale choice by your provider at the end of the visit. The card on file will be charged within 24 hours.
- **What about laboratory tests?** Lab tests are not included in the cost of your QueerDoc visit. Your provider may order labs as part of your care. The medical decision making and lab orders are included in the visit cost, but the *laboratory testing itself* is performed by a separate business, which charges its own fees. You may be able to use your insurance at the laboratory, depending on your coverage. For patients without insurance or with high-deductible plans, QueerDoc has a clinic billing agreement with [Quest Diagnostics](#) that may provide lower cost testing.
- **What about prescriptions?** While prescription orders are included in the cost of your visit, the cost of the medications themselves is not, as pharmacies provide and charge for medications separately. You may be able to use your insurance at your pharmacy, depending on your coverage. Many patients also use services like [GoodRx](#) for lower prices at local pharmacies or [Cost Plus Drugs](#) for mail-order medications. QueerDoc also partners with [Honeybee Health Pharmacy](#), which offers discounted pricing through our clinic partnership. For patients using Honeybee, medication costs are paid at the time of the visit and prescriptions are not sent until payment is received.
- **What about paperwork?** Requested paperwork, such as prior authorizations, FMLA forms, or other forms or letters incur separate fees from the cost of visits, except surgery referral letters which are included in the cost of a surgery referral visit.