



QueerDoc Website Terms of Use

Last Updated: March 07, 2026

By accessing or using the QueerDoc website (the “Website”), you agree to be bound by these Terms of Use (“Agreement”). If you do not agree to these terms, you should not use this Website.

Healthcare Information

The information provided on this Website is for **general informational and educational purposes only**.

Nothing on this Website should be interpreted as medical advice, diagnosis, or treatment for any individual condition. The content available through this Website is not intended to replace consultation with a qualified healthcare professional.

If you have questions about your health or medical care, you should consult a licensed healthcare provider.

If you believe you are experiencing a medical emergency, **call 911 or your local emergency number immediately**.

Provider–Patient Relationship

Accessing or using this Website **does not create a provider–patient relationship** between you and QueerDoc PLLC (“QueerDoc”).

A provider–patient relationship is established **only after** a patient has:

- Registered with QueerDoc through the designated clinical platform
- Completed required consent and intake processes
- Had a clinical encounter with a licensed QueerDoc provider



Information provided through this Website is not tailored to any individual and should not be relied upon as personal medical advice.

Telemedicine and Geographic Limitations

QueerDoc provides medical services only to patients located in jurisdictions where our clinicians are licensed to practice.

The information on this Website is not intended to provide medical services to individuals located outside those jurisdictions.

Laws governing telemedicine and gender affirming care vary by jurisdiction and may change over time. QueerDoc makes no representation that the information on this Website reflects the laws or regulations of every jurisdiction.

Communications With Us

You should **not send confidential information or personal health information through email or other unsecured communication channels associated with this Website.**

Personal health information must be submitted through the **Patient Portal or other secure systems designated by QueerDoc.**

If you send communications to QueerDoc such as questions, feedback, comments, or suggestions, QueerDoc may use such communications to improve services and operations without compensation or attribution.

Third Party Services

The Website may provide links to third party websites or services.

These may include, but are not limited to:

- Laboratories



- Pharmacies
- Payment processors
- Educational resources

These businesses operate independently and maintain their own policies, pricing, and practices.

QueerDoc does not control and is not responsible for the content, privacy practices, or services provided by third party websites or organizations.

Links to third party websites do not constitute endorsement by QueerDoc.

Acceptable Use of the Website

You agree not to use this Website in ways that could harm QueerDoc, its staff, its patients, or the operation of the Website.

Prohibited activities include, but are not limited to:

- Harassing, threatening, or intimidating staff or users
- Impersonating another individual
- Attempting to obtain medical services or prescriptions fraudulently
- Attempting to interfere with the operation or security of the Website
- Collecting or scraping Website content for harmful or misleading purposes

The Website and related services are intended for individuals seeking healthcare information or services in **good faith**. Users may not access or use the Website for harassment, surveillance, investigative activity, or attempts to misrepresent QueerDoc's services or staff.

QueerDoc reserves the right to restrict or terminate access to the Website for users who violate these terms.

Recording and Redistribution of Clinical Encounters



Recording, reproducing, or distributing telemedicine visits, clinical encounters, or communications with QueerDoc providers **without the consent of all participants** is prohibited.

This includes audio recording, video recording, screenshots, or other forms of capture or redistribution of clinical interactions.

Copyright and Intellectual Property

All materials on this Website, including text, graphics, logos, images, and educational content, are the property of QueerDoc unless otherwise indicated.

You may use Website materials for **personal, non-commercial purposes only**.

You may not reproduce, distribute, modify, publish, or transmit Website materials without prior written permission from QueerDoc.

Automated scraping, data mining, or use of Website content to train artificial intelligence systems without prior written permission is prohibited.

Website content may not be reproduced in ways that misrepresent QueerDoc's clinical practices, policies, or educational materials.

Privacy

This Website may automatically collect certain non-personal information such as browser type, device information, and Website usage data.

This information may be collected through cookies or similar technologies and is used to improve the performance and functionality of the Website.

Personally identifiable information may be collected when voluntarily submitted through forms or registration processes.

Information submitted through the **Patient Portal** is handled in accordance with applicable healthcare privacy laws, including HIPAA.



Information submitted through public Website forms or email may not be secure and should not include personal health information.

QueerDoc does not sell or rent personal information collected through this Website.

No Warranties

Your use of this Website is at your own risk.

This Website and its content are provided **“as is” and “as available”** without warranties of any kind, either express or implied, including but not limited to warranties of merchantability, fitness for a particular purpose, or non-infringement.

QueerDoc does not guarantee that:

- The Website will operate without interruption
 - Errors or defects will be corrected
 - The Website or servers are free from viruses or other harmful components
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Limitation of Liability

To the fullest extent permitted by law, QueerDoc shall not be liable for any indirect, incidental, consequential, special, or punitive damages arising from your access to or use of this Website or reliance on any information provided through the Website.

Indemnification

You agree to defend, indemnify, and hold harmless QueerDoc and its officers, employees, contractors, and affiliates from any claims, liabilities, damages, or expenses arising from your violation of these Terms or misuse of the Website.



Amendments

QueerDoc reserves the right to amend or update these Terms of Use at any time.

Updates will be posted on this page with a revised “Last Updated” date. Continued use of the Website after such updates constitutes acceptance of the revised Terms.

Governing Law

These Terms of Use and any disputes related to them shall be governed by the laws of the **State of Washington**, without regard to its conflict of laws provisions.

Any legal action arising from these Terms shall be brought in the courts located in **King County, Washington**.